

28<sup>th</sup> May 2019

## STATEMENT REGARDING THE GOOD FOOD CHAIN

As you know, we have been alerted about the potential of Listeria in certain products from one of our key suppliers – specifically chicken-based products from the Good Food Chain (GFC).

The welfare of patients, service users, visitors, Trust and ISS staff is always uppermost in our mind and we recognise that this threat is extremely serious.

At this stage, laboratory tests are being carried out to establish the reality of this threat and the steps being taken by GFC immediately and for any future supply.

However, ISS has taken the immediate decision on the following actions -

- ISS has stopped using GFC as a supplier with immediate effect
- All our operational sites have discarded any stock of the potentially affected products
- All our operational sites have either removed sandwiches from our menu or are producing locally following the ISS Emergency Allergen Tracker Policy & the ISS Food Safety Management System
- ISS is now working with alternate suppliers as a matter of urgency to ensure replacement products are available to all our operational sites
- We are working with GFC and Public Health England to determine the root cause urgently

We will continue to provide further communications on this subject as the situation unfolds and these will be issued to our site teams on a regular basis.

Yours faithfully



Managing Director  
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ISS Classification - Confidential

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